

Dear Customers,

During this constantly shifting COVID-19 situation, I wanted to reach out and let you know what Marshall County Gas District is doing during this time to keep operations as normal as possible. We know this is a difficult time and we are committed to continuing to provide natural gas during this time of uncertainty.

While this situation is continually evolving, Marshall County Gas District wants you to know that you have our commitment to continue to provide natural gas reliably and safely. We do not anticipate there being any disruption to your services.

The Marshall County Gas District offices will be following the recommendations of the CDC, State and Federal Government. As of now, the following changes are outlined below.

- While our office lobbies may be closed to the public, the drive-thru is open normal business hours for all transactions. We offer an online payment and pay by phone. If you need help with paying online or by phone, please contact your local office.
- Marshall County Gas District employees will be following all government recommendations including social distancing and personal protective equipment when interacting with each other and customers. For more information on how to best protect yourself and others, please visit www.CDC.gov

We will continue to keep you informed as the situation evolves. We are all in touch with our fellow public natural gas systems to exchange best practices for continued safe and reliable operations.

Should you have any questions or concerns, please contact your local office.

Be well,

Richard T Lawson, CEO